



OK to enter Jan 10/22/04

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: James J. Crow; Dennis L. Parker
Assignee: Motive, Inc.
Title: Self-Managing Software Agents With Introspection
Serial No.: 09/542,274 Filed: April 4, 2000
Examiner: Hoang Vu A. Nguyen Group Art Unit: 2122
Docket No.: MTV0015US

Austin, Texas
September 10, 2004

MAIL STOP AF
COMMISSIONER FOR PATENTS
P. O. BOX 1450
ALEXANDRIA, VA 22313-1450

**RESPONSE TO FINAL OFFICE ACTION AND
REQUEST FOR RECONSIDERATION UNDER 37 C.F.R. § 1.116**

Dear Sir:

This paper is responsive to the Final Office Action dated June 10, 2004, having a shortened statutory period expiring on September 10, 2004. This Request for Reconsideration is submitted pursuant to a telephonic conference between Examiner and Applicants' representative on August 10, 2004. Further examination and reconsideration are respectfully requested in view of the amendments and remarks set forth below.

No Amendments to the Specification are presented in this paper.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

No Amendments to the Drawings are presented in this paper.

Remarks begin on page 8 of this paper.